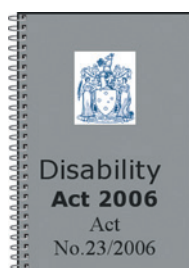


## Information Sheet 8

### Provision of information

### *Disability Act 2006*



From the 1st of July 2007 the *Disability Act 2006* is the new law for people with a disability.



One of the things the new law talks about is making sure information is provided in ways that are easier to understand.



The new law also says that disability service providers must provide information to people using their service.

## How should disability service providers make this information easier to understand?



Talk through the written information with you.



Give you the information in a way that you can understand, like information on an audiotape.



Explain the written information to a family member, guardian, advocate or other person that you choose.



Ask someone who does not work at the service to help you to understand the information.

## What sort of information should disability service providers give you?

Disability service providers should tell you about things like:



- how much it will cost to use the services



- what services you will get



- how to make a complaint.

## When should you get this information from your disability service provider?

From 1st of July 2007, you must get this information if you start a new service.

The new *Disability Act 2006* comes into effect from ...





## For more information about the *Disability Act 2006*:



Provision of Information Policy (Easy Read)



[www.dhs.vic.gov.au/disability](http://www.dhs.vic.gov.au/disability)



Email: [disability.legislation@dhs.vic.gov.au](mailto:disability.legislation@dhs.vic.gov.au)



Telephone 1300 366 731  
9am to 5pm, Monday to Friday



TTY users – Phone 13 3677  
then ask for 1300 366 731

\* For acknowledgment of illustrations used, please see Information Sheet 11