

## **Kane G**



Kane is 32 years old and has been with Mambourin 9 years. At Mambourin he enjoys Choir, Nursery, and helping out in the office once a week.

Kane is the chair person for the last two years in Clients meetings and has been voted as one of the representatives with VALID, where they raise any issues and concerns from their meetings.

Kane also is gaining experience in the workforce with St Albans Commonwealth Bank.

Kane likes reading books, music, Fish n chips and supports the "Bombers".

### **My Day at the Bank written By Kane**

"Every Friday morning I arrive at Mambourin, go to Jasna to get money for my train ticket. Then I walk to the station and take the train from Sunshine to St. Albans and walk from there to the bank. I wait at the lights to go green and then cross safely.

At the bank the staff give me my name tag that I pin on my shirt My title is CSR (Customer Service Representative). My duties are to assist the staff serving the customers, giving out notes and coins, counting money and putting them in bags, stamp the money bags and putting them away in a safe place. I start at 10 am and finish at 2 pm. I have a lunch break in between and the bank always buys me lunch. At 2 pm, I walk to St. Albans station, take the train to Sunshine and walk back at Mambourin and go home.

All the staff at the bank are great and I want to thank them for being so nice and supported to me.