

1 July 2020

Dear Mambourin Community Member,

**Re: Hot zone suburb restrictions**

With the introduction of Stage 3 restrictions on “hot zone” suburbs across Victoria, we would like to tell you about the steps we have taken to ensure the health and safety of our community members.

**Customers living in affected suburbs**

We have identified and contacted any Mambourin customers who live in the affected suburbs and asked that they do not attend services from Thursday 2 July for four weeks or until further notice from the State Government.

If you are affected by these restrictions, we can continue to offer you 1:1 essential supports (shopping, exercise, attending medical appointments), in-home supports and online programs.

If you live in one of the following postcodes and have not yet spoken to a member of the Mambourin team, please *do not return to services* and contact your local hub as soon as possible. The restricted suburbs are:

- 3012 – Brooklyn, Kingsville, Maidstone, Tottenham, West Footscray
- 3021 – Albanvale, Kealba, Kings Park, St Albans
- 3032 – Ascot Vale, Highpoint City, Maribyrnong, Travancore
- 3038 – Keilor Downs, Keilor Lodge, Taylors Lakes, Watergardens
- 3042 – Airport West, Keilor Park, Niddrie, Niddrie North
- 3046 – Glenroy, Hadfield, Oak Park
- 3047 – Broadmeadows, Dallas, Jacana
- 3055 – Brunswick South, Brunswick West, Moonee Vale, Moreland West
- 3060 – Fawkner
- 3064 – Craigieburn, Donnybrook, Mickleham, Roxburgh Park, Kalkallo



## **Mambourin Community Hubs**

Mambourin's Community Hubs are not in any of the designated hot zone suburbs and so we are permitted to continue providing services following social distancing and infection control practices. We will continue to closely monitor all government announcements and will keep you up to date should there be any changes to our service delivery.

Please feel free to contact me if you have anything you would like to discuss. My email address is [ceo@mambourin.org](mailto:ceo@mambourin.org) and my mobile number is 0409 136 157. Alternatively, you are welcome to contact your Hub Manager.

Everyone's health and safety is our highest priority. We will follow all government directions.

I thank you for your understanding and patience during this time.

Yours sincerely,

A handwritten signature in blue ink that reads "Rohan Braddy". The signature is written in a cursive, flowing style.

Rohan Braddy  
Chief Executive Officer