

8 July 2020

Dear Mambourin Community Member,

Yesterday the State Government announced the reintroduction of Stage 3 restrictions across metropolitan Melbourne. Unfortunately, this means we again have to close our Community Hubs from Thursday 9 July.

I'm sure that you have many questions about what these restrictions mean for you and I hope this letter gives you more reassurance about the services we can provide to support you over the next six weeks.

We have been preparing for the possibility of further restrictions and putting things in place so we were ready to support you. We can offer the following one-to-one services:

- Essential community support (such as grocery shopping, exercise in your local area, attending medical appointments)
- In-home supports
- Online programs.

These services will be delivered with appropriate infection control procedures and social distancing in place.

You may have already received a phone call from one of our team members to discuss your choices. If not, a team member will contact you to discuss your individual support needs over the next few days. If you would like to talk to someone sooner, or your needs have changed, please get in touch on 9731 9200 or by contacting your local hub manager.

While we are all disappointed that we have to again close our Community Hubs, we've done this before, and we will get through it again. Keeping everyone safe and well remains our top priority. We will keep you updated as the government makes further announcements.

I thank you for your understanding and patience during this time.

Yours sincerely



Rohan Braddy
Chief Executive Officer

