

25 November 2020

Dear Mambourin Community Member,

**Re: Staged return to community hubs**

We're very excited to share that the Department of Health and Human Services (DHHS) has eased some restrictions for disability service providers. This means that we can now move to the next stage of our return to services plan and resume some group activities at our community hubs!

Under the "Last Step" of the government's roadmap, there are still limits on the number of people who can attend centre-based disability services at one time. We will do our very best to support as many people as we can within these restrictions. This may mean staggered start and finish times and reduced group sizes for people attending hubs.

I wanted to share this great news with you as soon as possible! However, as this is "hot off the press" we still have some work to do to get things in place to safely support as many people as we can.

Within the next week we'll prepare for a staged return to hub programs, including:

- contacting you about your individual support needs
- organising staff rosters to meet service demand
- ensuring community hubs are compliant with our COVID Safe plan.

We appreciate your patience while we work through these preparations. We can't wait to see you back at your hub as soon possible!

If you have any questions, please don't hesitate to speak to your local hub manager or email me directly at [CEO@mambourin.org](mailto:CEO@mambourin.org).

Yours sincerely,



Rohan Braddy  
Chief Executive Officer

