

19 October 2021

Dear Mambourin Community Member,

Re: Return to services and staff vaccine update

Following the Premier's announcement on Sunday that restrictions would be easing earlier than expected, we received many calls from people eager to know when Mambourin would return to full services. It was great to hear that people are keen to come back!

We needed to take some time to carefully read the Chief Health Officer's Directions and interpret how they apply to disability service providers. Thank you for your patience while we worked through this. Please find details on our services below, as well as an update on the vaccine requirement for staff which also came into effect this week.

Return to limited group services

In line with current restrictions, we will be able to deliver essential services in small groups within our hubs and in the community from Monday 25 October.

We are still operating according to a strict COVID Safe plan. This means that services are limited according to room density requirements, social distancing, and staff capacity.

Our team have been contacting people directly to discuss support needs and plan your return to services. If you haven't heard from us yet, please reach out to your local hub.

We don't have a date for a full return to services just yet. We will update you as soon as we receive government guidelines about how and when we can offer more services.

Vaccine requirements for staff

On 5 October I wrote to you about the government's requirement for all Authorised Workers in Victoria to be vaccinated. As of this week, all Mambourin staff members on site and/or providing community supports will have received at least their first vaccination.



I'm pleased to share that many of our staff are already fully vaccinated. All remaining staff members will be fully vaccinated by 26 November in line with government directions.

Visitors to Mambourin community hubs

From this week all external workers visiting Mambourin must also be vaccinated. This includes tradespeople, allied health providers, etc.

Hub tours and trials

We will soon begin holding hub tours and trials for prospective customers, who may be accompanied by their parents/carers. While there is no requirement for people attending tours or trials to be vaccinated, we would like to assure you that we will take the following steps to maintain the health and safety of our community.

All external visitors will:

- be asked whether they are vaccinated
- be asked screening questions (see: mambourin.org/coronavirus-action-plan)
- have their temperature taken and recorded
- check-in via QR code
- follow all precautions in line with our COVID Safe plan (e.g., social distancing).

If you have any questions or concerns about this, or any other matter, please don't hesitate to speak to your local hub manager or you can contact me directly on 0409 136 157 or CEO@mambourin.org.

Thank you for your continued efforts to keep everyone in our community safe. We can't wait to welcome you back next week!

Yours sincerely,



Rohan Braddy
Chief Executive Officer