



2021-2022

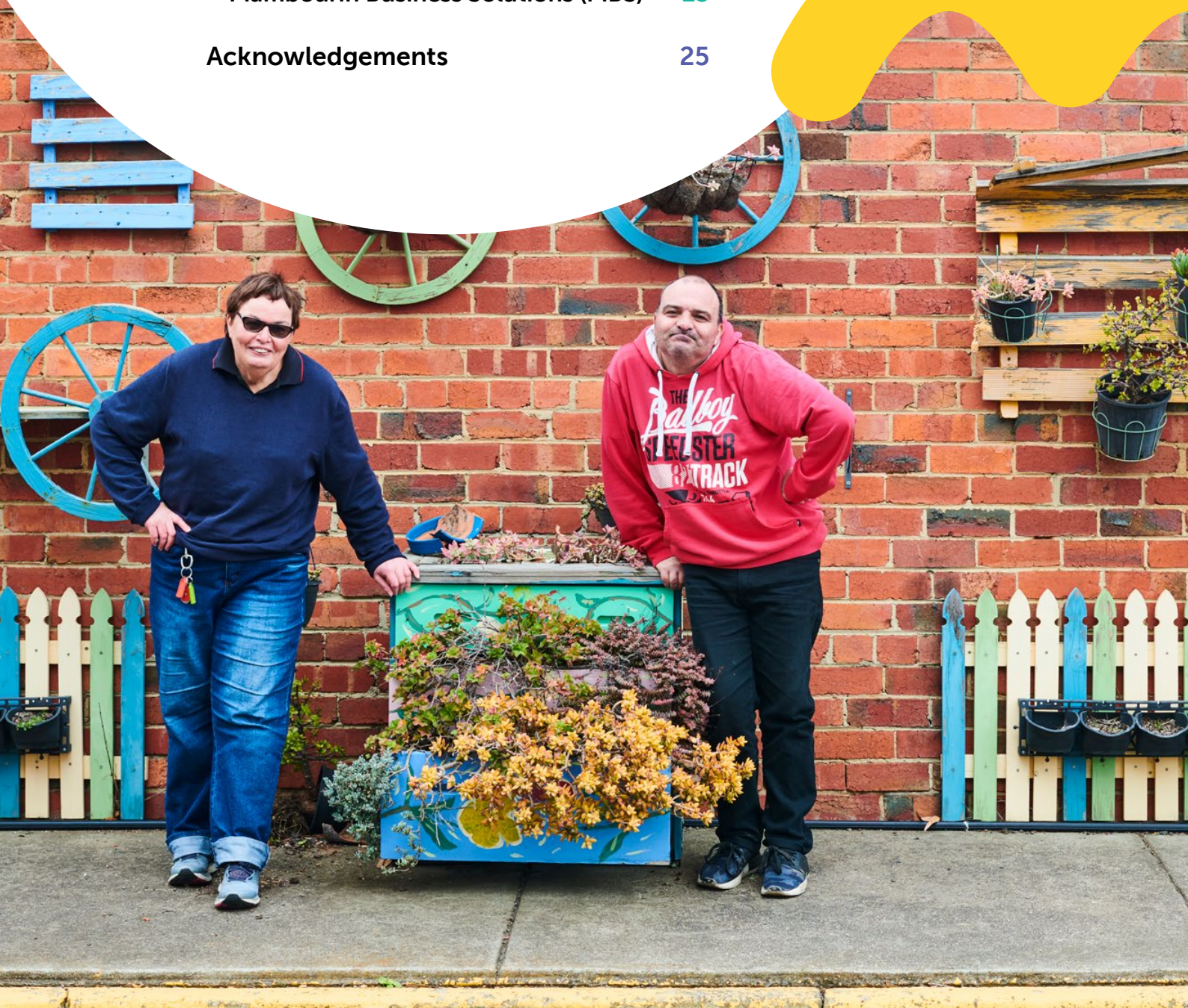
Annual Report



mambourin 

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Our Mambourin

We have been supporting people with a disability for almost fifty years with the purpose of connecting people to every opportunity and supporting them to get what they want out of life.

Vision Our vision is a world where all people can live a life they want.

Purpose Our purpose is to connect people to every opportunity and support them to get what they want out of life.

Values Our values are at the centre of everything we do. At Mambourin we act with the following values in mind, every single day.

Putting the person first

you are the reason why we are here

Service excellence

you can count on us

Making a difference

creating opportunities

Our community

together we are one

You can see how these values come to life through our customer charter.

Our customer charter

At Mambourin, our community members are at the heart of everything that we do. This means more than just providing varied and exciting choices and supports. It means engaging with our community, retaining high quality staff, maintaining a strong financial base, managing risks and embracing innovation. All of these things are key to ensuring that Mambourin continues to open up opportunities for people with disabilities to live great lives.

Putting the person first – you are the reason why we are here

- ✓ We see every customer as an individual with their own potential
- ✓ We listen and take time to understand what motivates and inspires each individual
- ✓ We don't tell people what they need, we work with them to discover exactly what they want

Service excellence – you can count on us

- ✓ We are true to our word and accountable for our actions
- ✓ We don't over promise but we strive to do our very best
- ✓ We listen to feedback and work continuously to improve

Making a difference – creating opportunities

- ✓ We find ways to say "yes"
- ✓ We work together across our networks to ensure exceptional outcomes
- ✓ We continually innovate and create new opportunities for people

Our community – together we are one

- ✓ We ensure a safe and secure environment and will speak up if we have concerns
- ✓ We work as a team to achieve and support each other
- ✓ We grow strong community connections and partnerships

Our patron

We thank Mambourin's patron Julia Gillard, for her ongoing support and continued endorsement of Mambourin's vision.

Julia Gillard, the 27th Prime Minister of Australia, currently serves as the Chair of Beyond Blue; is the inaugural Chair of the Global Institute for Women's Leadership and was recently appointed as the Chair of Wellcome, a global charitable foundation which supports science to solve urgent health challenges.



Chair and CEO report 2022

It is with a great sense of pride and achievement that we present the 2021-2022 annual report for Mambourin Enterprises Ltd.

A sense of pride, because we witnessed our community face the ongoing adversity caused by the COVID-19 pandemic with a steely-willed determination to be there for each other, to continue to support those who needed it most, and to ensure that the organisation continued to thrive.

And a sense of achievement, because throughout the year, our staff continued to innovate and deliver new opportunities, and our community members demonstrated success after success, in achievement of personal goals, in achievement of new jobs and qualifications, and in achievement of new friendships and connections.

It is impossible to capture the immense array of wonderful happenings and achievements across the organisation, although we hope the pages of this annual report provide a window into this great work.

We are pleased to present a joint chair and CEO report on behalf of Team Mambourin, including the board, management and staff.

Our board

Mambourin is governed by a board of directors whose job is to ensure that the organisation remains fully compliant with all laws and regulations, set the strategic direction for the organisation and monitor progress, and most importantly ensure that our community members are receiving the services and supports they want and need in a safe and timely manner. All our directors accept this

great responsibility in a voluntary capacity and the significance of this should not be underestimated.

At the 2021 AGM, Jennifer Webster and James Barrie were re-elected to further three-year terms. At the 2022 AGM, Emanuel Tumino will retire after more than nine years of service to Mambourin on the board. We extend our most sincere thanks to Emanuel for his time, assistance, committee work and support whilst serving. There is absolutely no question that the organisation has improved markedly since Emanuel joined the board, and this is in no small part due to his great work.

An external board evaluation (conducted June 2021) reported good board teamwork, and high levels of confidence in the CEO and management team. It also confirmed board practices consistent with ACNC guidelines, Corporations' law and ASX corporate governance principles, and that an action plan had been developed to address perceived areas for improvement. We have largely completed all actions in this plan, and this year have embarked on a more robust survey of skills, experience, qualifications and attributes of our directors to identify any gaps that exist so that we can recruit new directors to fill those gaps.

With these strong governance practices in place, we strive to ensure that Mambourin continues to fulfill its purpose for people with disability and our broader community. We are enormously grateful to every director for all that they do.



Our community

Mambourin continues to provide meaningful experiences and outcomes for people with disability, as evidenced by the independent, external quality audit and our own internal data such as complaints, compliments, and customer surveys. Of course, we don't get everything right all the time, but we do our best to rectify the situation when things go wrong and to learn from these situations so we can do better in future. We do our utmost to also support family members and carers of the people we support, acknowledging the critical role they play.

Our staff

Our staff continue to shine. We acknowledge their enthusiasm, dedication and professionalism. Every month our staff nominate their peers for a Mighty Mambourinite Award – effectively 'staff member of the month' – and we always receive far more worthy nominations that we can reward. We are extremely proud of all staff. We focus our recruitment effort on hiring only the best and doing everything we can to develop and grow our teams for the benefit of our community.

To our staff we offer our heartfelt thanks and look forward to working with you in the coming years.

Our finances

Mambourin continues to be in a strong financial position due to careful management of expenses and prudent investment. We are working hard to further strengthen our balance sheet by purchasing property when we can afford to and move away from leased premises. These are just some of the ways we are working to ensure Mambourin remains financially viable for future generations.

Our strategic plan

Early in 2022 we launched our latest strategic plan which outlines initiatives to create new services through growth and innovation and generate new income streams. The management team via the CEO reports to the board regularly on progress, with a major early success being the purchase of new premises in Derrimut. These premises will allow us to create more jobs, work experience and training opportunities for people with disabilities.

The strategic plan includes strategic priorities to attract additional staff and to invest in the ongoing development of our existing staff, along with projects and initiatives intended to enhance the customer experience. We also continue to explore best practice in human rights, quality and safeguarding and will consider the best way to further bolster our performance in this area including through a dedicated board committee with wide community representation.

In closing

Please allow us to finish back where we started – with a great sense of pride and achievement in all the great gains that Mambourin has made over the past year. We commend this annual report to you, we invite you to engage with all of its content and welcome your questions or feedback at any time.

Our 2021-2022 annual report and financial report are produced separately and in electronic format. We will print individual copies on request – just let us know if you would like one via one of the contact methods on the back page of the annual report and we will happily send it to you.

Paul Larcher and Rohan Braddy



Our board

Mambourin's board of directors are accountable for the performance of our organisation. The board's work is underpinned by meaningful engagement with our community, instilling a culture that supports our purpose.

Our directors and company secretary



Paul Larcher

Board Chair

Director and advisor with over 30 years of engineering and business experience in infrastructure operations and multi-disciplinary projects.



Fiona Schutt

Deputy Chair

Financial executive and commercial enabler with extensive expertise in delivering strategic commercial advice.



Rohan Braddy

Company Secretary and CEO

CEO with more than twenty years' experience who is passionate about making disability services fully accessible, inclusive, and designed with the person at the centre.



James Barrie

Professional director and company secretary with considerable experience across resources, pharmaceuticals, retail, waste management and professional services industries.



Les Chitts

Parent of a man with a disability and experienced board member heavily involved with several community organisations.



Chris Cullin

Global ICT leader with 30 years' experience with NBN, Telstra, Microsoft and Cisco and skills in corporate governance, strategy, cyber risk and technology.



Kevin Glennon

Senior executive with extensive national and international experience in industries such as mining, financial services, retail, distribution, transport and government sectors.



Marija Maher

Senior executive with expertise in creating sustainable and cohesive teams and passionate about invigorating organisational performance through people and technology blended transformations.



Emanuel Tumino

Commercial litigation lawyer who provides a highly strategic approach to decision-making and makes a strong contribution to corporate governance.



Jennifer Webster

Retired educational leader with expertise in project management, strategic and innovative thinking, case management and community engagement.

Our board committees

Our board delegates some of its work to committees to handle specialised issues more effectively, such as governance or risk and audit. Committees make recommendations to the board.

Governance committee

James Barrie (Chair), Les Chitts, Kevin Glennon, Emanuel Tumino

The governance committee advises the board on governance matters of the organisation including our constitution, changes in good governance practice and recommendations. It is tasked with reviews of director skills and experience and periodic board evaluation. In 2021-2022 the committee instigated a revised board self-assessment tool and commenced work on a new governance evaluation action plan.

Risk and audit committee

Fiona Schutt (Chair), Chris Cullin, Marija Maher, Jennifer Webster

The risk and audit committee is appointed by the board of directors to assist the board in fulfilling its corporate governance and oversight responsibilities in relation to corporate reporting processes, including the financial reporting process, risk management and internal control, external audit, internal quality audit and compliance including the code of conduct and whistleblower policy. In 2021-2022 the committee continued to monitor the proceedings of the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability and commenced an in-depth review of Mambourin's risk management framework.

Remuneration committee

Paul Larcher (Chair), Fiona Schutt

The Remuneration Committee ensures that remuneration arrangements support the strategic aims of the business and enable the recruitment, motivation and retention of senior staff while complying with the requirements of regulatory and governance bodies and satisfying the expectations of stakeholders including the wider employee population.

Finances

The financial statements presented in Mambourin's annual report are an extract from the audited annual financial statements and provide a snapshot of the major income and expenditure items for the organisation.

The past year was full of challenges and obstacles due to COVID-19, but we have managed to navigate our way. We have provided new innovative opportunities for our customers and supported every individual based on their unique needs. This was all possible thanks to the hard work and willingness of our Mambourin employees in adapting and making changes where needed to assist our community.

The finance team is constantly working on ways to enable our hub teams to deliver the best services they can, by making changes to processes, systems and practices that increase administrative efficiencies.

During the last 12 months we have purchased a new building, implemented a new finance/accounting system, built a new communication system for streamlining communication with customers, and started the implementation of a new expense management system to reduce the workload for our community hubs.

Even with all the difficulties and challenges COVID-19 presented, Mambourin has managed to provide quality services and offer engaging supports to the many new customers who have chosen to join our amazing community.

Total income for 2020/21

\$17,020,000

Total expenses

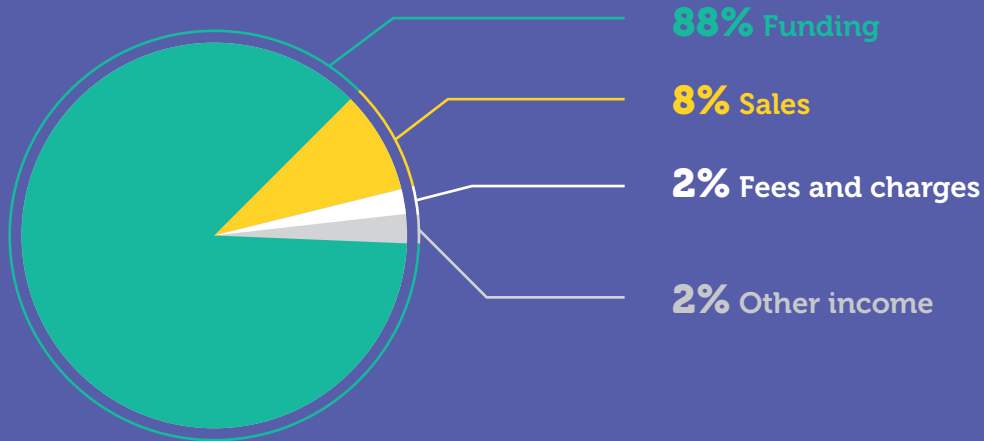
\$16,255,000

Surplus

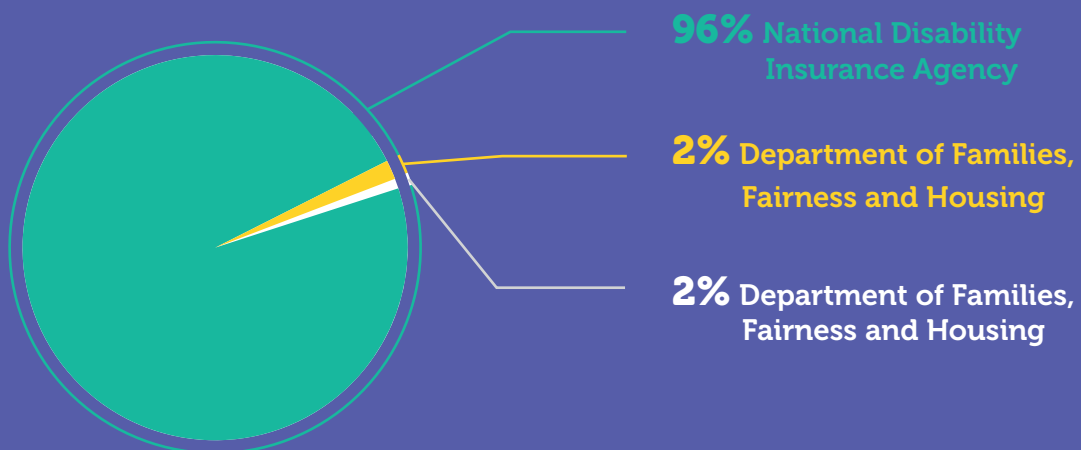
\$765,000

The full audited financial report of Mambourin Enterprises Ltd ACN 159 257 036 for the year ended 30 June 2022 can be obtained from our website www.mambourin.org or by writing to the Company Secretary at 159 Derrimut Drive Derrimut VIC 3026.

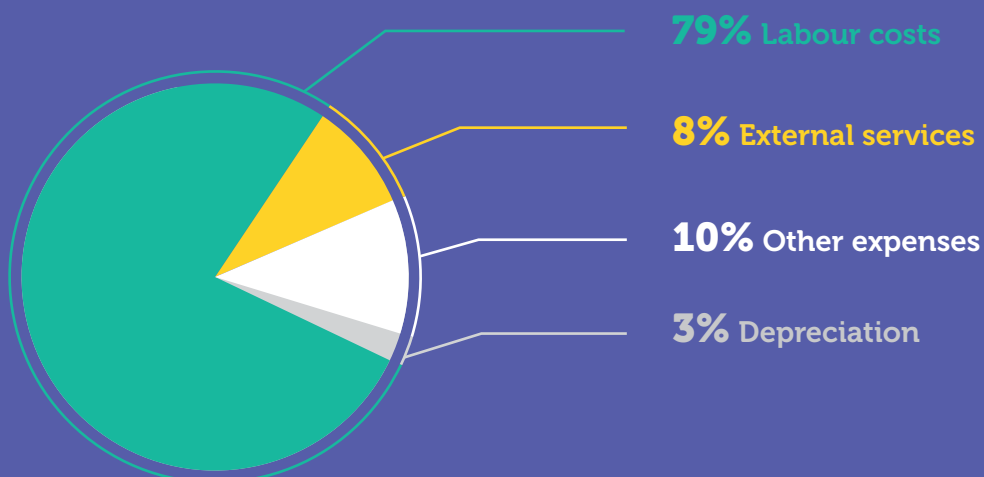
Income split



Funding sources



Expenses as a percentage of revenue



Our team

Our staff teams work tirelessly to support our community members to live the life they want and ensure their parents and carers can be confident in the quality of services we provide.

Our people are passionate about what they do. They are what keep our community members coming back, day after day, and in many cases, year after year– in fact some of them have been supported by us for almost 50 years!

We are proud to be an employer of choice and believe our staff retention rate speaks for itself. We recently recognised two staff members who have been with us for 35 years, with several others not far behind them.

We also pride ourselves on finding the best new recruits, and recognise the massive contribution made by our volunteers and students on placement. We are the largest supporter of students in the west of Melbourne, and even have a waiting list for people to do placement with us.

Annual Disability Worker Awards

This year we were delighted to partner with the Rotary Club of Footscray to present the inaugural Annual Disability Worker Awards. These awards recognise team members who have made a significant contribution to our community across three categories.



**Most Outstanding
Supported Employee of
the Year Award:**
Louise Emmett

**Most Outstanding
Disability Support
Worker of the Year
Award:**
Judy Dare

**Most Outstanding First
Year Disability Support
Worker of the Year
Award:**
Courtney Rodwell



Current staff snapshot



We've grown!

Over the past financial year, we've increased from

316 team members to a team of **454** people!

454
staff*

110 full time

217 part time

127 casual

3 promotions

16 student placements

*Including 125 supported employees and trainees

Training



We spent

4,870

hours in training

Key focus areas for training were:

- ✓ Induction and shadow shifts
- ✓ Certificate II Horticulture
- ✓ Positive behaviour support
- ✓ Customer specific support training

Mighty Mambourinites

Our monthly staff recognition award – the Mighty Mambourinite award – acknowledges the shining stars in our team. These are the people who live our values and go above and beyond for the whole Mambourin community, from the people they support, to parents and carers, and colleagues.

Mighty Mambourinite nominations can be made by anyone across the organisation, and over the past year we received a whopping 70 nominations! This just goes to show how many amazing team members we have here at Mambourin.

A big thank you and congratulations to all our winners over the past year.



**Britney
Oosterlaan**



**Catherine
Hindmarsh**



**Tayana
Tutu**



**Teaghan
Wickson**



**Madeline
Langdale**



**Carolyn
Coleman**



**Judy
Dare**



**Mahal
Lazaro**



**Narelle
Macvean**



**Trichelle
Susila**



**Vicki
O'Neill**



**Jagdev
Singh**



**Leafu (Leah)
Sao**



**Brad
Miller**



**Cassandra
Smith**



**Katrina (Kitty)
Charlesworth**



**Kanokpith (Ta)
Wongtim**

2
0
2
1

2
0
2
2

Tracking our use of technology across the last few years reveals how our service delivery and modes of communication have shifted and changed through different stages of the pandemic.

While our total hours of video calls remain the same as the previous financial year, data shows that Zoom

hours are down by over two-thirds and our use of Microsoft Teams is up. This is an indication that our face-to-face supports are back in full swing, however, we're still using technology for daily communication between staff members.

Recent shifts in the way we use video conferencing technology is a great sign that things are bouncing back post the lockdown period.



Zoom

	FY 2021/22	FY 2020/21
Zoom hours	1,040	3,363
Zoom meetings	206	792
Zoom participants*	1,310	4,859
Percentage of people who didn't turn their camera on!	9%	10%
Longest Zoom meeting	2h 44m 33s	3h 17m 48s
Average Zoom participants per meeting	6 people	6 people



Microsoft Teams

	FY 2021/22	FY 2020/21
Teams hours	17,332	14,476
Screensharing hours	3,443	1,549
Total Teams meetings	11,449	10,540
Total messages sent within Teams	123,380	116,260
Total "reactions" to messages	94,712	(not recorded)
Average Teams participants per meeting	6 people	6 people

*Not unique participants

Our services

We want to make sure we offer services that suit each individual, their lifestyle and goals – that's why we have such a huge range of choices. Whether that is hub-based group activities, developing specific skills and interests, enjoying social events out in the community, or one-to-one individualised support, we offer it all!

Our dedicated NDIS and Intake team are always available to help our community navigate the NDIS and make sure they are adequately funded and connected to the support options they want and need.

For people whose goal is to find and keep a job, our Mambourin Business Solutions (MBS) social enterprise offers opportunities and pathways in employment, training, and School Leaver Employment Support (SLES).

Community hubs

With the continued easing of restrictions over the past year, our community hubs have welcomed back most of our customers. Our staff and our customers have recommenced their usual activities and have thrived in face-to-face interactions as they settle into the new "COVID-normal" environment.

Our community hubs have launched trials for new initiatives that allow our customers to further engage with external community services and providers.

We look forward to expanding the enrichment of our customers' experiences and continue to support the achievement of individual's life goals and the satisfaction of our Mambourin community.

Mahal Lazaro
Manager Community Hubs





During the last financial year,
we provided individual and/or
group supports to **429** people*

429



244 people participated in
individual activities**

244



426 people participated in
group activities**

426



39,300
hours

**Individual
support**



154,231
hours

**Group
support**



193,531
hours

**Total hours
of support**

**Note: these figures exclude supports provided through MBS for employment and training in 2021/22 FY*

*** Not unique individuals. Some people receive both individual and group supports.*

Here's a snapshot of our most popular activities over the past year!

Activity	Hours
Daily living skills	37,826
Exercise (external)	36,971
Art	26,418
Community access	22,513
Music	17,305
Work experience	14,853
Exercise	14,678

Altona community hub



My proudest “Mambourin moment” this year was being given the opportunity to have my own program.

Esta, Facilitator



I was proud of being nominated for the (Mighty Mambourinite) staff member of the month.

Kristiana, Facilitator

Mambourin is working closely with the rest of my support team to increase the effectiveness of my support. My favourite programs are going out for community access activities like bowling.

Ben, Community member



My top events of the past year were painting a picture that everyone loved and holding the animals when we visited a petting zoo.

Sarah, Community member



Bacchus Marsh and Melton community hubs



I love Mambourin because you get to assist customers in their programs. My proudest moment this year was the commencement of the gaming program at Melton.

Derek, Facilitator



Besides being in the office, I enjoy being around customers. This year my goal was to learn Auslan.

Patricia, Administration Support

This year I learnt how to use a sewing machine and learnt how to knit. Sewing is my favourite program.

Sarah, Community member



I love coming to Mambourin because I have friends here. My favourite program is work experience.

Joshua, Community member



Braybrook community hub



I enjoy all aspects of my job, coming to work to help facilitate our clients to excel, progress and increase their independence. My favourite program is music. It's so much fun getting clients engaged in dancing and singing and it's good to see them enjoying themselves.

Ashleigh, Facilitator



I love working at Mambourin!

Huong, Facilitator

I can enjoy my music interests by independently using Spotify on the computer.

Alex, Community member



My favourite programs are arts and crafts. I've achieved my goals in maths and history.

Cynthia, Community member



Deer Park community hub

I am proud of completing all my sewing projects and participating in the football tipping. I enjoy my cooking program on Mondays, and on Fridays I like to play musical instruments.

Charmaine, Community member



Sunshine community hub

I like coming to Mambourin to get out of the house and be with my friends. My top activity this year was community access – learning to use a Myki and travel further.

Andrew, Community member



My favourite program is the Nursery program. I also enjoy woodwork and being able to use the tools and help build and fix things.

David, Community member



I like to be with my friends and go out in the community. One of my top activities this year was the cooking program and being able to cook all different foods.

Steven, Community member



Werribee community hub



I'm proud of the great bond and trust I've created with the participants. When I'm not there, they always ask about me. My goal was to be able to work on different tasks and activities independently with participants, and I was able to do that at Mambourin.

Giovanny, Facilitator



I'm most proud when a goal is achieved after perseverance, such as when a participant finishes a project.

Jean (Lindley), Facilitator

I love WAM [Weekends at Mambourin], getting to spend time with my friends on weekends. I was very proud of winning a prize in the Encompass Art Competition this year.

Carla, Community member



I love everything about Mambourin. Mambourin is fun and I have made a lot of friends here. My favourite program is Car Washing. My proudest moment this year was moving into supported employment with the garden crew three days a week.

Thomas, Community member



Leisure and recreation

Once again during the year 2021-22, COVID-19 disrupted our Flexi Choices activities. But that didn't stop our team from planning or our community members from participating in weekend and after-hours activities – we just had to be flexible and keep it COVID-safe!

During the COVID lockdown periods we offered essential one-to-one supports to do vital shopping, attend appointments, and exercise for community members who required it. Our amazing staff members were there to help out whenever needed.

There have been some fantastic activities this year in between lockdowns. Some of the highlights include:

- ✓ Moomba
- ✓ Wrestling night with Melbourne City Wrestling
- ✓ Bowling
- ✓ Movie nights
- ✓ The Firelight Festival
- ✓ Live music such as Queen Rocks tribute and Ability Fest

Our community members were also lucky enough to attend the stage shows *Frozen the Musical* and *Cinderella*.

Other activities using our hub facilities were also very popular, with people enjoying:

- ✓ Cooking
- ✓ Mother's and Father's Day events
- ✓ Valentine's Day
- ✓ Australia Day

Our first group event after lockdown was a hub-based Halloween and Melbourne Cup activity.

Other favourites were our lockdown Zoom sessions. The Footy Fanatics group and Flexi Choices Zoom sessions were always very popular and provided social contact across the screen, keeping our customers in touch with each other! We chatted about footy and sport and included many quizzes which were prepared by our community members.

Due to the increasing demand for our weekend activities, we welcomed a relief coordinator, Christopher Barbara, to fill in when one of the regular team members take some well-deserved leave. This ensures continuity of supports during the leave breaks.





A total of **354** group activities and **781** individualised personalised supports, along with **11** Zoom sessions were conducted over the past year.



Flexi Choices Coordinators



Tina Mason

Braybrook, Sunshine, MBS supported employees and SLES participants

Narelle Macvean

Altona and Werribee

Judy Dare

Melton, Bacchus Marsh and Deer Park

NDIS and Intake Team

Although the beast called COVID-19 is still at large in the community, the NDIS and Intake team continue to be very busy. Below is a brief snapshot of the work carried out by the team, in conjunction with our other Mambourin colleagues, during the financial year ending in June 2022:

Over 320 enquiries were received.

These were made by people seeking information on Mambourin's services and support and information related to the NDIS, it's planning and review process. Enquiries come from a variety of sources including telephone calls, social media and website enquiries and emails. Even when these people were ineligible for Mambourin's services (e.g., children, from other geographical areas), the team supported and provided advice and expertise to assist all enquiries.

169 tours took place across our locations.

COVID restrictions did impact some visits last year, but as we settled into a "COVID normal" state this year we reintroduced bus tours of interested parents from our local schools.

The team presented at eight expos run by local councils and schools.

These events were both virtual and in person. Considering the barriers COVID has created, this was a fantastic effort providing us with the opportunity to showcase Mambourin's services.

77 new people were welcomed into Mambourin.

We continued to provide ongoing support to our existing customers with preparations for NDIS reviews. Although the NDIS's recent approach has been to rollover or extend existing plans, Mambourin is still asked to provide information for local area coordinators for NDIS and support coordinators, to assist in receiving the necessary funding to meet an individual's needs and goals.

In several cases where funding was inadequate, the extra support provided by our team enabled people to secure additional funding. Carers and other service providers expressed relief and gratitude for our team's assistance. Following is just some of the positive feedback we have received.

“ This is fantastic. Thank you so much for organising this so quickly.
Maree, Support Coordinator

“ Much appreciate the work [you do] in preparation for review plans, always efficient.
Annette, Support Coordinator

“ Thank you for making this journey easy for my son and I.
Ellie and Angelo (Parents/Carers)

“ She's nervous and excited, Mambourin has made this transition exciting for us, thank you.
Douglas (Parent/Carer)

Across all areas of Mambourin, we continue to adapt our way of working to offer support whilst still maintaining efficiency. It has been a refreshing change to again be able to meet face-to-face with potential and existing customers, however, this has not always been possible. The use of technology, such as conducting meetings via Zoom and Microsoft Teams has been invaluable in these situations. A big shout out to our IT department who work hard to maintain our systems to support this.

The professional relationships built by the team remain solid and positive. These include NDIS representatives, allied health professionals, support coordinators, and schools. Our local council networks are also important, and we attend regular meetings facilitated by them. These provide valuable networking opportunities and also enable us to "spread the word" about Mambourin's quality supports.

The return to some sort of normality during the continued pandemic has been exciting and challenging and I believe our small team has "nailed it". I personally would like to acknowledge the efforts and thank the team members, Fou Aumau, Michelle Stewart and Roberto Lazaro for their hard work. This could not have been done without the collaboration from the wider Mambourin teams and we congratulate and thank them all for their efforts.



Vicki O'Neill
NDIS and Intake Manager

Mambourin Business Solutions (MBS)

Staff shortages, lockdowns, COVID cases, and customers unable to provide work all impacted Mambourin Business Solutions (MBS) throughout the year. However, we pushed through those many obstacles and even thrived. Our social enterprise and training centre have achieved so much, and we are very proud of the efforts of our team.

Our Social Enterprise

Amidst the challenges of the pandemic, our social enterprise also had to implement a new NDIS pricing framework. The changes introduced by the NDIA meant we needed to conduct a review and restructure our workforce to enable us to best support our employees while still meeting our corporate customers' requirements.

The restructure resulted in changes to work hours for our team members and allowed us to offer corporate customers more options to complete their work. We have also increased our customer-base by being able to offer a wider range of services. These include recycling services and the establishment of a woodwork manufacturing and spraying facility. This facility has just entered into a new agreement to manufacture furniture which will eventually create more opportunities for our employees.

Over the course of the year, three supported employees achieved their employment goals by gaining positions in open employment. We continue to have discussions with our customers around their capacity to provide open employment opportunities for our employees. Our ongoing goal is to create more pathways to open employment for the people we support.

“ What I love most is my friends and the jobs. I love the great teamwork in the warehouse.
Tara, MBS Employee

“ I like being treated like an equal. Being acknowledged for my hard work and knowledge. I think my proudest Mambourin moment this year is getting my driver's licence and driving to work.
Lucas, MBS Employee

“ After working for more than five years at Mambourin in Derrimut, I'm learning more new things in my job and help some work mates improve. It's great to be going from driving the forklift to driving the reach forklift.
Nick, MBS Employee

“ I am proud of increasing my skills in gardening. I like the social aspect of work, having everybody to talk to.
Dirk, MBS Garden Team

“ I love working outdoors. I was proud of gaining my Certificate II in Horticulture and achieved my goal of improving my mowing skills.
Gracie, MBS Garden Team



Our Training Centre

Our Training Centre is separated into two categories: our School Leaver Employment Support (SLES) program, and our School Based Apprenticeships and Traineeships (SBATs) program.

We are incredibly proud of what our Trainees and SLES participants have achieved! Here are some of their successes:

Six SLES participants gained supported employment

Three SLES participants commenced open employment

Twelve SLES participants graduated with a Certificate I in Transition Education

Four SLES participants gained their learner's permit

One SLES participant gained their driver's licence

Three SLES participants completed woodwork training with one gaining full time employment in this field

Three SBATs gained full time employment

One SBAT gained casual employment

Three SBATs gained their forklift licence

Three supported employees completed their Certificate II in Horticulture

Twenty SBATs completed their Certificate II in Supply Chain Operations

Eleven SBATs completed their Certificate III in Supply Chain Operations

“ I work here with workmates and help them out when needed and they help me out when needed as well. Also do a bit of social club, where to go, how to get there, what we do... my favourite activity is doing the work.

Hamish, SLES participant

“ I like doing work experience and watching BTN. BTN is short for Behind the News. Next year I'm hoping to work in another warehouse or work in a kitchen.

Kasey, SLES participant



Acknowledgements

Mambourin is grateful for support received in the form of donations, grants and funding, partners in the community, volunteers and our members. We extend our thanks to everyone who provides us with support.

Mambourin acknowledges the support of the Victorian and Federal Governments.





Mambourin Enterprises Ltd
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Mambourin.org

Our locations

Head Office and Social Enterprise

159 Derrimut Drive
Derrimut VIC 3026

Melton Warehouse

1 Collins Road
Melton VIC 3337

Training Centre

2/135 Derrimut Drive
Derrimut VIC 3026

Altona

130 Queen Street
Altona VIC 3016

Bacchus Marsh

21-23 Gell Street
Bacchus Marsh VIC 3340

Braybrook

1 Ravenhall Street
Braybrook VIC 3019

Deer Park

1 Miles Street (corner Ballarat Road)
Deer Park VIC 3023

Melton

20 McKenzie Street (enter via Smith Street)
Melton VIC 3337

Sunshine

50 Stanford Street
Sunshine VIC 3020

Werribee

11 Walls Rd
Werribee VIC 3030