



**We're all about  
opening up  
opportunities**

**mambourin** 



# How we work

## 1 Tell us your story

We know that everyone is unique, so tell us about yourself, what you're interested in and what your goals are.

## 2 We'll connect you

We can connect you to a range of service choices that will open up the opportunity for you to grow, and enjoy your life.

## 3 We're here to listen

We will check in with you to make sure you are happy with each service – we want to know how we can be the very best, so please give us feedback when you want to.

## 4 You'll have complete flexibility

You can change your mind at any time and choose something else to try. Just let us know and we can update your choices to suit.

## 5 Together, we'll track your goals

We can offer you updates on your progress at any time and give you and your loved ones access to a range of info about how you're going.

## 6 Your opportunities, your life!

Our network of sites and service choices means less time looking and more time living your life!



# Your choices

We offer flexible support any time you like.

## Life skills choices

- Personal care & self-care
- Communication & digital literacy
- Budgeting
- Grocery shopping
- Meal preparation
- Positive behaviour support
- Goal setting
- General skill development

## Social & interest choices

- Arts & crafts
- Leisure & relaxation
- Interest groups
- Performance arts, music & dance
- Enjoy in a group setting or one-on-one

## Community choices

- Community access activities
- Transport (getting out & about)
- Events and recreation
- Tours and sightseeing

## Employment & training choices

- Employment pathways
- Supported employment
- Traineeships (VCAL and adult)

and so much more!



# Let's open up the NDIS for you!

Let us open up the possibilities of your NDIS plan. Our dedicated NDIS team can help you get the most out of the NDIS in a few simple steps, meaning less time planning and more time living your life!

## Step 1.

We'll make it easy to understand and take you through the NDIS process step-by step.

## Step 2.

We'll work with you to understand your life and your goals.

## Step 3.

We'll offer support to you, your family and your carers to make sure you get the best outcome possible.

## Step 4.

We'll help you with the review process, if you need it.

## Why Mambourin?

Since 1975 we have been opening up opportunities for people in our community. Our purpose is simple, we exist to connect people to opportunity and help them get what they want out of life!

Contact [ndis@mambourin.org](mailto:ndis@mambourin.org)  
or 1300-367-693



# Our values

We exist to connect people to every opportunity and support them to get what they want out of life.

## Putting the person first

- We celebrate diversity and inclusion and respect that everyone is different
- We listen and take time to understand what motivates and inspires each individual
- We don't tell people what they need, we work with them to discover exactly what they want

## Making a difference

- We find a way to say 'yes'
- We work together across our networks to ensure exceptional customer outcomes
- We continually innovate and create new opportunities for people

## Our community

- We ensure a safe and secure environment and will speak up if we have any concerns
- We work as a team to achieve and support each other
- We grow strong community connections and partnerships

## Service excellence

- We are true to our word and accountable for our actions
- We don't over promise but we always strive to do our very best
- We listen to feedback and work to continuously improve our services

# Our locations

## Deer Park

Cnr Miles St and Ballarat Rd  
Deer Park VIC 3023  
9361 8500

## Sunshine

50 Stanford St  
Sunshine VIC 3020  
9364 7999

## Altona

130 Queen St  
Altona VIC 3016  
9398 4022

## Werribee

11 Walls Rd  
Werribee VIC 3030  
9731 8210

## Bacchus Marsh

164 Main Street  
Bacchus Marsh VIC 3340  
4411 8701

## Sunbury

4/2 Brook St  
Sunbury VIC 3429  
9731 9200

## Braybrook

Ravenhall St  
Braybrook VIC 3019  
9313 0800

## Traineeships

2/135 Derrimut Drive  
Derrimut VIC 3030  
9731 9212

## Melton

1 Collins Rd  
Melton VIC 3337  
9971 5927

## Head Office & Supported Employment Organisation

159 Derrimut Drive  
Derrimut VIC 3030  
9731 9200

**1300 367 693**

**[www.mambourin.org](http://www.mambourin.org)**